



NEW APPLICATION

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September 24, 2009
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Arizona Corporation Commission
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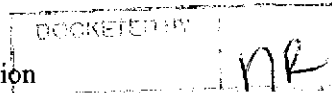
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Docket Control Center
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007-2927



RE: tw telecom of arizona llc
Tariff Revision for Arizona C.C. Tariff No. 7

T-03943A-

T-03943A-09-0468

Dear Sir/Madam:

Enclosed please find the original and one (1) copy of the revised local exchange services tariff pages submitted on behalf of **tw telecom of arizona llc**, Arizona CC. Tariff No. 6. The purpose of this filing is to revise several of the Company's local exchanges services, combine service rate pages, grandfather several of the Company's local services and add new local exchange services. No current customers will be affected by the grandfathering, revised rates or the addition of the new services unless they sign a new contract at which time they will be notified. The Company respectfully requests these tariff revisions to become effective on October 25, 2009. The following tariff pages are included with this filing:

First Revised Pages 1 - 4	Updates Check Sheets
First Revised Page 6	Updates Table of Contents
First Revised Page 22	Revises text
First Revised Page 35	Revises text
First Revised Page 36	Revises, deletes, adds text and adds maximum rates and charges
First Revised Page 46	Adds text
First Revised Page 55	Revises and adds text
First Revised Pages 56 - 57	Revises text and deletes maximum rates and charges
First Revised Page 58	Deletes maximum rates and charges
First Revised Page 59	Revises text and deletes
First Revised Pages 60 - 61	Deletes maximum rates and charges
First Revised Pages 66 - 67	Relocates text and maximum rates and charges
First Revised Pages 68 - 70	Relocates text and maximum rates and charges
Original Pages 73.1 - 73.2	Adds tw telecom Channel 12 Service
Original Page 73.3	Adds Complete Dynamic One Service
Original Page 73.4	Adds VersiPak Lines and Trunks Service
First Revised Pages 74 - 77	Grandfathers part of Business Features - relocates text
First Revised Page 78	Grandfathers part of Business Features - relocates maximum rates & charges
Original Pages 100.1 - 100.8	Adds Business Line and Terminal Features Service
First Revised Pages 104 - 105	Adds text
Original Pages 307.1 - 307.2	Grandfathers Channel 12 Service
Original Pages 307.3 - 307.4	Grandfathers Complete Dynamic Service
Original Pages 307.5 - 307.6	Grandfathers part of Business Features
First Revised Page 308	Revises, relocates text and deletes maximum rates and charges
First Revised Page 309	Revises, relocates text and deletes, adds maximum rates and charges
First Revised Page 310	Relocates maximum rates and charges

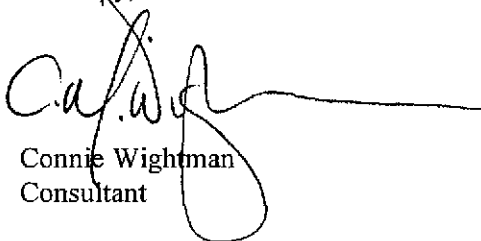
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September 24, 2009

First Revised Pages 312 - 313	Revises text, relocates and deletes maximum rates and charges
First Revised Page 314	Revises, deletes, adds text and adds maximum rates and charges
First Revised Pages 316 - 317	Revises text, relocates and deletes maximum rates and charges
First Revised Page 318	Revises, deletes, adds text and adds maximum rates and charges
First Revised Pages 19 - 24	Revises text and deletes maximum rates and charges
First Revised Page 326	Revises text and deletes maximum rates and charges
First Revised Pages 330 - 331	Revises text and deletes current rates and charges
First Revised Page 332	Deletes text, current rates and charges
First Revised Pages 333 - 334	Revises text and deletes current rates and charges
First Revised Page 335	Revises text
First Revised Pages 340 - 341	Revises text
First Revised Page 371	Revises, relocates text; relocates, deletes, adds current rates and charges
First Revised Page 372	Relocates text, current rates and charges
First Revised Pages 374 - 375	Revises text and deletes, revises current rates and charges
First Revised Page 376	Revises text and deletes, revises, adds current rates and charges
First Revised Pages 377 - 378	Revises text and deletes, revises current rates and charges
First Revised Page 379	Revises text and deletes, revises, adds current rates and charges
First Revised Pages 380 - 384	Revises text and deletes, revises current rates and charges
Original Pages 385 - 388	Adds text, rates and charges (new services)

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it in the self-addressed, stamped envelope enclosed for this purpose.

Any questions you may have regarding this filing may be directed to my attention at (407) 740-3002 or via e-mail to cwrightman@tminc.com. Thank you for your assistance.

Sincerely,



Connie Wightman
Consultant

CW/bc

Enclosures

cc: Tammy Chatfield, tw telecom
file: tw telecom - AZ - Local
tms: AZI0903

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION		PAGE	REVISION
Title	Original		36	1 st Revised	*	72	Original
1	1 st Revised	*	37	Original		73	Original
2	1 st Revised	*	38	Original		73.1	Original *
3	1 st Revised	*	39	Original		73.2	Original *
4	1 st Revised	*	40	Original		73.3	Original *
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6	1 st Revised	*	42	Original		74	1 st Revised *
7	Original		43	Original		75	1 st Revised *
8	Original		44	Original		76	1 st Revised *
9	Original		45	Original		77	1 st Revised *
10	Original		46	1 st Revised	*	78	1 st Revised *
11	Original		47	Original		79	Original
12	Original		48	Original		80	Original
13	Original		49	Original		81	Original
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18	Original		54	Original		86	Original
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23	Original		59	1 st Revised	*	91	Original
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34	Original		70	1 st Revised	*	100.2	Original *
35	1 st Revised	*	71	Original		100.3	Original *

* - indicates those pages included with this filing

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221	Original	261	Original	302	Original
222	Original	262	Original	303	Original
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224	Original	264	Original	305	Original
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227	Original	267	Original	307.1	Original *
228	Original	268	Original	307.2	Original *
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233	Original	273	Original	307.7	Original *
234	Original	274	Original	308	1 st Revised *
235	Original	275	Original	309	1 st Revised *
236	Original	276	Original	310	1 st Revised *
237	Original	277	Original	311	Original
238	Original	278	Original	312	1 st Revised *
239	Original	279	Original	313	1 st Revised *
240	Original	280	Original	314	1 st Revised *
241	Original	281	Original	315	Original
242	Original	282	Original		
243	Original	283	Original		

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316	1 st Revised	*	353	Original			
317	1 st Revised	*	354	Original			
318	1 st Revised	*	355	Original			
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335	1 st Revised	*	372	1 st Revised	*		
336	Original		373	Original			
337	Original		374	1 st Revised	*		
338	Original		375	1 st Revised	*		
339	Original		376	1 st Revised	*		
340	1 st Revised	*	377	1 st Revised	*		
341	1 st Revised	*	378	1 st Revised	*		
342	Original		379	1 st Revised	*		
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345	Original		382	1 st Revised	*		
346	Original		383	1 st Revised	*		
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348	Original		385	Original	*		
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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.7 Payment and Credit Regulations, (Cont'd.)

2.7.1 Payment Arrangements, (Cont'd.)

Charges for installations, service connections, moves, and rearrangements, and other engineering services performed by the Company, where applicable, are payable upon demand by the Company or its authorized agent. The billing thereafter will include recurring charges and actual usage as defined in this tariff.

The Customer shall be responsible for all calls placed by or through Customer's equipment by any person. In particular and without limitation to the foregoing, the Customer is responsible for any calls placed by or through the Customer's equipment via any remote access features. The Customer is responsible for all calls placed via their authorization code as a result of the Customer's intentional or negligent disclosure of the authorization code.

The Company reserves the right to deny a request for additional services or restoration of services unless and until the Customer's account is in current status.

2.7.2 Deposits

The Company reserves the right to require a deposit as a condition to the initial provision of Services or as a condition to the continued provision of Services. Deposits will accrue interest at the rate of 6% per annum, or at such other rate established by the Commission.

(T)

2.7.3 Advance Payments

The Company reserves the right to require advance payment prior to performing.

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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.18 Connection Charges

2.18.1 Description

The Connection Charge is a nonrecurring charge which applies to the following: (a) the installation of a new service; (b) the transfer of an existing service to a different location; (c) a change from one class of service to another at the same or different location; or (d) restoration of service after suspension or termination for nonpayment. Connection charges are listed with each service to which they apply.

2.18.2 Exceptions to the Charge

- A. No charge applies for a change to a service for which a lower monthly rate applies, made within 90 days after any general rate increase, if a lower grade of service is offered in the Customer's exchange.
- B. No charge applies for one change in the class of residence service, provided that the change is ordered within 90 days of the initial connection of the customer's exchange service.
- C. The Company may from time to time waive or reduce the charge as part of a promotion.

2.19 Restoration of Service

(T)

2.19.1 Description

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time the restoration of the suspended service and facilities is arranged. The Company may require the Customer to pay a deposit prior to the restoration of the suspended service and facilities. The restoration charge does not apply when, after disconnection of service, service is later reinstalled.

(T)

2.19.2 Rates

Maximum Restoration Charge: \$67.50

(T)

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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.20 Moves and Changes

- (D)
- A. The Company alone may make changes in the location of its lines and equipment. When it is found that move or change of such lines or equipment has been made by others, the Connection Charge per line for the underlying service will apply as if the work had been done by the Company. (T)
- (D)
- (D)
- Move: A change in physical location of the Customer's premises or the point of termination at the Customer's premises. Charges equal to initial installation charge apply. (T)
- Change: Any revision, redesign or other provisioning change to existing services. (T)
- B. Switch Configuration (N)
- | | <u>Maximum Nonrecurring Charge, each</u> |
|--|--|
| Switch Configuration or Feature Addition | \$150.00 |
- C. The Company may, upon request by the Customer, rearrange existing Trunk Routing Configurations. A nonrecurring charge will apply for each rearranged trunk group.
- | | <u>Maximum Nonrecurring Charge</u> |
|---|------------------------------------|
| Trunk Routing Configuration Per Trunk Group | \$150.00 |
- (N)

2.21 Due Date Change Charge

If the Customer requests a change in the due date of service (either to an earlier or later date), a Due Date Change Charge will apply.

Per Due Date Change Request	\$30.00 plus Company expenses
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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.27 Government Emergency Telecommunications Service (GETS)

2.27.1 Description of Service

The Government Emergency Telecommunication Service (GETS) provides authorized federal government end users with a National Security and Emergency Preparedness (NS/EP) switched voice and data communications service utilizing the public switched network through a special code(s) in the Company's end offices. Access is accomplished through the use of the 710 non-geographical Numbering Plan Area (NPA). GETS is activated at the request of the federal government or its authorized agent. GETS facilities may not be used for non-national security or non-emergency government telecommunications, non-GETS services or by unauthorized end users. A one hundred percent (100%) PIU factor will apply to GETS access minutes and nonrecurring charges.

2.27.2 GETS Service Area

GETS is available in all areas where facilities permit. The 710 non-geographical NPA will be opened in all areas in which GETS is available.

2.27.3 GETS Features

A. Alternate Carrier Routing (ACR)

Company does not provide GETS ACR functionality.

B. Calling Party Number (CPN)

Company does not provide GETS CPN functionality.

C. High Probability of Completion (HPC)

1. GETS High Probability of Completion (HPC) provides GETS users with enhanced routing priority in the public switched network. HPS significantly improves the completion of GETS NS/EP calls under severe network congestion and damage conditions, including, but not limited to natural disasters and national emergencies.
2. The HPC feature sets the call priority value and provides the capability to queue the GETS NS/EP access call against a busy Switched Access trunk group in a route list until a member of that trunk group become idle. As soon as a trunk group member becomes idle, it is offered to the queued GETS NS/EP access call before any other calls are processed.

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SECTION 4 – BUSINESS NETWORK SWITCHED SERVICE, (CONT'D.)

4.1 General, (Cont'd.)

4.1.6 Service is intended for end user applications with local usage not to exceed 200,000 minutes per month. Terms and conditions, rates and charges for applications exceeding 200,000 minutes of local usage per month will be determined on an individual case basis. If the Customer's actual usage exceeds 200,000 minutes of local usage per month, the Company may, upon 40 days written notice, recalculate and adjust the monthly recurring rates to be charged to the Customer. If the Customer does not accept the adjusted rates, it may, upon notice to the Company, terminate the Service. Termination liability charges may apply as specified elsewhere in this tariff.

4.1.7 Federal Subscriber Line Charge

Line, trunk and PRI services offered pursuant to this tariff are subject to the Federal Subscriber Line Charge as described in the Company's FCC Access Tariff Number 1. The Federal Subscriber Line Charge is a monthly recurring charge. There are no exemptions associated with the product charge. Federal Subscriber Line Charge rates are posted on the Company's website at www.twtelecom.com. Rates are subject to change. Further information regarding the Federal Subscriber Line Charge is available on the Federal Communication's website at www.fcc.gov.

4.1.8 The Company offers the following Business Network Switched Services:

Basic Business Line Service

Business Terminal Service

Analog Trunk Service

Voice T-1 Service

Foreign Exchange Services

Channel 12 Service (Grandfathered)

(T)

Complete Dynamic Service (Grandfathered)

(T)

Complete Lines/Trunks

tw telecom Channel 12 Service

(N)

Complete Dynamic One Service

|

VersiPak® Lines and Trunks

(N)

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SECTION 4 – BUSINESS NETWORK SWITCHED SERVICE, (CONT'D.)

4.2 Basic Business Line Service

4.2.1 Description

Basic Business Line Service provides a Customer with one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time. Local calling service is available on a flat rate basis (one monthly charge regardless of call volume). Basic Business Lines are provided for connection of Customer-provided single-line terminal equipment such as station sets or facsimile machines.

4.2.2 Maximum Rates and Charges

A. Maximum Rates and Charges

		12 Month	24 Month	36 Month	60 Month	
	<u>Monthly</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	
Monthly Recurring Charge	ICB	\$33.75	\$32.70	\$31.73	\$31.05	
Nonrecurring Charge	ICB	\$67.50	\$67.50	\$67.50	\$67.50	

(T)

(T)

(T)

(D)

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(D)

(D)

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(D)

See applicable VersiPak® rates on Page 73.4.

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SECTION 4 – BUSINESS NETWORK SWITCHED SERVICE, (CONT'D.)

4.3 Business Terminal Services

4.3.1 Description

Business Terminal Service is generally used in a hunting arrangement or a multi-line hunt group. The group may have a main telephone number assigned to the first terminal in the group or they may have individual telephone numbers assigned to each terminal. Common applications include modem pools and large hunting applications for analog lines. Business Terminals have a physical appearance in the switch and are assigned to a unique channel. Business Terminals may or may not have a telephone number assigned to them. Additionally, Business Lines can have separate and unique features per line whereas Business Terminals may or may not take on characteristics of the group.

4.3.2 Maximum Rates and Charges

A. Maximum Rates and Charges

(T)

1. Business Terminal with and without Telephone Number (All Markets)

(T)

		12 Month	24 Month	36 Month	60 Month	
	<u>Monthly</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	
Monthly Recurring Charge	ICB	\$33.75	\$32.40	\$31.75	\$31.05	(T)
Nonrecurring Charge	ICB	\$67.50	\$67.50	\$67.50	\$67.50	(T)

(D)

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(D)

(D)

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(D)

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SECTION 4 – BUSINESS NETWORK SWITCHED SERVICE, (CONT'D.)

4.3 Business Terminal Services

4.3.2 Maximum Rates and Charges, (Cont'd.)

(D)

(D)

See applicable VersiPak® rates on Page 73.4.

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4.4 Analog Trunk Service

Analog Trunk Service provides a Customer with a single, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Analog Trunk Service provides a connection from a Customer-provided PBX to the public switched telecommunications network.

Each Analog Trunk can be configured as an Inward, Outward or Two-Way Trunk. Inward and Two-Way Trunks may be equipped with Individual Telephone Numbers for additional charges as specified in Section 5.10. This enables a PBX to switch an incoming call directly to the intended extension number without the need for an attendant.

Analog Trunk Service may be configured into a hunt group with other Company-provided Analog Trunks.

The Company will consider requests for large quantities of trunks, i.e.101 or more, on an individual case basis only.

4.4.2 Maximum Rates and Charges

A. Maximum Rates and Charges

1. Two-Way Service

		12 Month	24 Month	36 Month	60 Month
	<u>Monthly</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	ICB	\$51.98	\$49.43	\$46.88	\$46.88
Nonrecurring Charge	ICB	\$60.00	\$60.00	\$60.00	ICB

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SECTION 4 – BUSINESS NETWORK SWITCHED SERVICE, (CONT'D.)

4.4 Analog Trunk Service, (Cont'd.)

4.4.2 Maximum Rates and Charges, (Cont'd.)

B. Maximum Rates and Charges for Qualified IBL/VersiPak® Customers

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*See applicable VersiPak® rates on Page 73.4.

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SECTION 4 – BUSINESS NETWORK SWITCHED SERVICE, (CONT'D.)

4.5 Voice T-1 Service

4.5.1 Description

Voice T1 Service allows the Customer to connect suitably-equipped Customer Premises Equipment to the Company's switching equipment using a digital transport facility. Each link is configured with 24 DS0s or channels and can be provisioned with either ISDN or non-ISDN digital signaling, depending on the CPE requirements and application needs. Customers can choose inward, outward or two-way directionality.

Customers who select the Company as their long distance provider for both interLATA and intraLATA calling or for intraLATA only will receive a monthly allowance of 5,000 long distance minutes of usage per Voice T1. Usage in excess of 5,000 will be billed at the regular tariffed rate. Customers who do not select the Company as their long distance provider are not eligible to receive the monthly allowance of 5,000 long distance minutes.

Service is available as equipment and facilities permit.

4.5.2 Maximum Rates and Charges

	<u>Monthly</u>	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>	<u>60 Month</u>
		<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	ICB	\$ 765.00	\$ 702.00	\$638.00	\$606.00
Nonrecurring Charge	ICB	\$1,500.00	\$1,000.00	\$750.00	\$750.00

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SECTION 4 – BUSINESS NETWORK SWITCHED SERVICE, (CONT'D.)

4.10 tw telecom Channel 12 Service (N)

4.10.1 Description

tw telecom Channel 12 Service is available as a voice only or as an integrated (voice and internet) solution. tw telecom Channel 12 is a bundled service consisting of local exchange service with selected features, as described below; a Long Distance and/or Toll Free usage allowance of 2,500 minutes per DS1/PRI facility; and Internet Access. Additional Toll services are provided pursuant to the Company's published tariffs and rate schedules. The Customer may opt for all channels to be used for voice service.

tw telecom Channel 12 Service is limited to customers served from a Company switch. A minimum of 12 channels must be purchased and provisioned on DS1/PRI access facility for a flat base fee. Additional channels may be purchased at the per channel rate to total 24 channels per DS1/PRI access facility. Customers may purchase multiple facilities following the same pricing methodology. When tw telecom Channel 12 is offered as an integrated solution, a minimum of 4 voice channels must be provisioned.

The Customer who purchases tw telecom Channel 12 Service may select a combination of lines and trunks or PRI channels. PRI channels and Digital Trunks cannot be combined in the same solution. Listed below are the channel type options:

Business Lines or terminals
Analog Trunks
Digital Trunks
PRI Trunks

For the Customer who selects line based channels, the Select Feature Package defined in Section 5.16 is available at no additional charge. The Customer is also eligible to purchase the Premium Feature Package defined in Section 5.16. (N)

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SECTION 4 – BUSINESS NETWORK SWITCHED SERVICE, (CONT'D.)

4.10 tw telecom Channel 12 Service, (Cont'd.)

(N)

4.10.2 Maximum Rates and Charges - Tucson

tw telecom Channel 12-On-Net DS1/PRI access facility base rate (includes up to 12 channels) Additional Channels	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	Nonrecurring <u>Charges</u>
	\$700.00	\$650.00	\$595.00	\$350.00 per order
	\$32.00	\$28.00	\$27.00	\$0.00
tw telecom Channel 12-Off-Net Colocated DS1/PRI access facility base rate (includes up to 12 channels) Additional Channels	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	Nonrecurring <u>Charges</u>
	\$750.00	\$660.00	\$625.00	\$350.00 per order
	\$32.00	\$28.00	\$27.00	\$0.00
tw telecom Channel 12 – Off-Net DS1/PRI access facility base rate (includes up to 12 channels) Additional Channels	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	Nonrecurring <u>Charges</u>
	\$775.00	\$700.00	\$660.00	\$350.00 per order
	\$32.00	\$28.00	\$27.00	\$0.00

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SECTION 4 – BUSINESS NETWORK SWITCHED SERVICE, (CONT'D.)

4.11 Complete Dynamic One Service

(N)

4.11.1 Description

Complete Dynamic One Service is a flexible bandwidth bundled service consisting of local exchange service with selected features, as described below; a Long Distance and/or Toll Free usage allowance of 2,500 minutes; shared web hosting; and Internet access. Internet access is available in 128 Kbps increments up to 1280 Kbps. Additional Toll services are provided pursuant to the Company's published tariffs and rate schedules.

Complete Dynamic One Service is limited to Customers served from a Company switch, and a minimum of 4 voice channels must be purchased and provisioned on a T1 access facility. The Complete Dynamic One bundle consists of 24 total channels or 1.5 Mbps.

The Complete Dynamic One Customer may select 4-22 channels of the following product types:

Business Exchange Lines
Analog Trunks

The remainder of the 24 channels will be provisioned as Internet Access.

The Select Feature Package defined in Section 5.16 is available at no additional charge. The Customer is also eligible to purchase the Premium Feature Package defined in Section 5.16.

4.11.2 Maximum Rates and Charges - Tuscon

<u>Complete Dynamic One</u>	<u>12 Month</u> <u>Term</u>	<u>24 Month</u> <u>Term</u>	<u>36 Month</u> <u>Term</u>	<u>Nonrecurring</u> <u>Charges</u>
On-Net	\$790.00	\$710.00	\$670.00	\$350.00, per order
Off-Net Colocated	\$840.00	\$756.00	\$714.00	\$350.00, per order
Off-Net	\$980.00	\$885.00	\$840.00	\$350.00, per order

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4.12 VersiPak® Lines and Trunks (N)

4.12.1. Service Description

VersiPak Lines and Trunks are the voice portion of an integrated, multi-service, packet-based access service that delivers voice and data services over a single DS-1 (1.544Mbps) transport facility. On-Net VersiPak requires a minimum six (6) voice grade equivalent channels and 128K (2 DS-0 equivalent channels) for Internet Access. Internet Access CIR is offered in increments of 128K. Off-Net VersiPak requires a minimum of six (6) voice grade equivalent channels, 128K for internet access and a total of 12 channels are required. The Customer may select a combination of voice grade equivalent channels business lines analog trunks, business terminals or digital trunks) and Internet bandwidth. Configuration limitations may occur due to the technical requirements of the voice cards and customer interfaces. Signaling on both the digital and analog trunks will be wink-start. Music or Message on Hold impacts the available bandwidth or channel capacity of the service.

4.12.2. Maximum Rates and Charges

A. VersiPak Business Lines or Terminals and Analog or Digital Trunks – Flat Rate

	per Line, Terminal or Trunk			
	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$55.50	\$50.25	\$45.00	\$40.50

B. VersiPak Business Lines and Trunks Installation Charges

	Nonrecurring Charge
VersiPak Installation-On Net	\$675.00
VersiPak Installation-Off Net	\$675.00*
*Plus any applicable Off-Net Expense	

Supplemental Voice Features, Toll and Internet bandwidth are sold separately at an additional charge. If required, an off net facility charge will apply.

Multi-location Customers may also purchase private data transmission channels – ILAN as specified in the private line tariff. (N)

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SECTION 5 - SUPPLEMENTAL SERVICES

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

- 5.1 Business Features (T)
- 5.1.1 Description of Features (T)
- A. Calling Number Delivery (ISDN PRI and Digital Trunk Service) (T)
- This feature allows the Customer to receive the calling party's number on its station equipment. The Customer is responsible for providing the Customer Premises Equipment required to use this feature.
- B. Calling Number Transmission (ISDN PRI and Digital Trunk Service) (T)
- This feature allows the Customer to send the calling number to the called party's station equipment. The Customer can restrict transmission through the use of Caller ID Blocking Service as described in Section 5.2.
- C. Calling Name Transmission (ISDN PRI and Digital Trunk Service) (T)
- This feature allows the Customer to send the calling name to the called party's station equipment. The Customer can restrict delivery through the use of Caller ID Blocking as described in 5.2.
- D. E911 CPN Management (ISDN PRI Service) (T)
- This feature allows the Customer to send its station ANI information to the E911 PSAP during an emergency call.
- E. CARE CPN Management (ISDN PRI Service) (T)
- Using this feature, the Company will transmit the Customer's station ANI information to the Customer's long distance provider.
- F. Call by Call (ISDN PRI Service) (T)
- This feature allows the Customer to set inbound and outbound call thresholds on two-way PRI service to avoid call blockage in either direction

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5.1 Business Features, (Cont'd.)

5.1.1 Description of Features, (Cont'd.)

(T)

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G. Additional Trunk Groups (ISDN PRI and Digital Trunk Service)

(T)

This feature allows the Customer to divide one facility into two or more trunk groups.

H. Customer Originated Trace

(T)

This feature allows the tracing of nuisance calls to a specific telephone number. Entering the specified dial code activates the tracing. The originating telephone number, outgoing trunk number or terminating number and the time and date are generated for each call.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.1 Business Trunk Features, (Cont'd.) (T)

5.1.2 Maximum Rates and Charges (T)

<u>Feature</u>	<u>Maximum Monthly Recurring Charges</u>	<u>Maximum Nonrecurring Charge</u>	(M)
Calling Number Delivery	\$10.00	\$50.00	(M)
Calling Number Transmission	\$10.00	\$50.00	
Calling Name Transmission	\$10.00	\$50.00	
E911 CPN Management	ICB	ICB	
CARE CPN Management	ICB	ICB	
Call by Call	\$10.00	\$50.00	
Additional Trunk Groups			
- Up to 3	\$10.00	\$10.00	
- 4 or More	ICB	ICB	
Customer Originated Trace	N/A	\$ 5.00	

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.16 Business Line and Terminal Features

(N)

5.16.1 General

The custom calling/CLASS features in this section are made available as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

5.16.2 Description of Features

A. Anonymous Call Rejection

Allows Customer to reject calls if the calling number is marked as private.

B. Call Forwarding

Call Forwarding, when activated, redirects attempted terminating calls to another Customer specified line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding.

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the forwarded leg of the call.

Call Forwarding (Busy) automatically reroutes an incoming call to a Customer predesignated number when the called number is busy.

Call Forwarding (Don't Answer) automatically reroutes an incoming call to a Customer predesignated number when the called number does not answer within the number of rings programmed by the Company.

Call Forwarding (Variable) allows the Customer to choose to reroute incoming calls to another specified telephone number. *The Customer must activate and deactivate this feature.*

C. Call Hold

Allows call to be placed on hold.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.16 Business Line and Terminal Features, (Cont'd.)

(N)

5.16.2 Description of Features, (Cont'd.)

D. Call Transfer (for Lines)

Call Transfer allows a Customer to receive an incoming call then transfer the calling party to any other number.

E. Call Waiting

Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.

F. Caller ID

1. Calling Number Delivery

This Caller ID feature allows a Customer to see a caller's number previewed on a display screen before the call is answered allowing a Customer to prioritize and/or screen incoming calls. Caller ID records the number, date and time of each incoming call - including calls that are not answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE. The number of originating callers who have requested that their name and number be blocked will not be populated on the Customer's CPE.

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5.16 Business Line and Terminal Features, (Cont'd.)

(N)

5.16.2 Description of Features, (Cont'd.)

F. Caller ID, (Cont'd.)

2. Calling Name & Number Delivery

This Caller ID feature allows a Customer to see a caller's name and number previewed on a display screen before the call is answered allowing a Customer to prioritize and/or screen incoming calls. Caller ID records the name, number, date and time of each incoming call - including calls that are not answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE. The name and number of originating callers who have requested that their name and number be blocked will not be populated on the Customer's CPE.

3. Caller ID Blocking - Per Line

This feature allows the calling party to block display of its name and number on the called party's station equipment.

G. Continuous Redial

The Continuous Redial feature allows a Customer to automatically redial the last number dialed. This is accomplished by the Customer activating a code. The network periodically tests the busy/free status of the called line for up to 30 minutes until both lines are found free and then redials the call for the Customer.

The Continuous Redial feature also allows Customers, having reached a busy number, to dial a code before hanging up. The Continuous Redial feature then continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free the call is automatically redialed and the Customer is notified of the connected call via a distinctive ring.

(N)

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.16 Business Line and Terminal Features, (Cont'd.)

(N)

5.16.2 Description of Features, (Cont'd.)

H. Distinctive Ringing

If the user has subscribed to additional telephone numbers (maximum of two), incoming calls may be distinguished via a unique ring.

I. Last Call Return

Allows the Customer to automatically place a call to the last number that called them by dialing a specific code. Once connected, the Customer will hear the ringing of this caller's line as if he/she dialed the caller directly.

J. Priority Call

Allows Customer to program a predetermined set of telephone numbers (depending on the specific switch on which the Customer is provisioned) to be identified by a special ring/call waiting tone.

K. Remote Access to Call Forwarding

Allows a Customer to access their call forwarding feature functionality from a remote location. Customers may change their forward to number from any number within the PSTN.

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.16 Business Line and Terminal Features, (Cont'd.)

(N)

5.16.2 Description of Features, (Cont'd.)

L. Remote Call Forwarding

Remote Call Forwarding allows a Customer the ability to purchase additional Directory Numbers and to have calls to those telephone numbers forwarded on a permanent basis to a designated telephone number.

1. Conditions

- a. The telephone number to which calls are forwarded is user-defined.
- b. Changes to this number are made via a service order.
- c. Customers can request additional paths for Remote Call Forwarding service.
- d. A flat-rated monthly recurring charge applies for each main Remote Call Forwarding Directory Number and for each additional path ordered.
- e. If the telephone number from which calls are forwarded and the telephone number to which calls are forwarded is a toll call, Customers will be charged the appropriate toll charges for each call made to the originating telephone number.

M. Selective Call Forwarding

Selective Call Forwarding allows a Customer to specify a special list of telephone numbers. Incoming calls placed to the Customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

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5.16 Business Line and Terminal Features, (Cont'd.)

(N)

5.16.2 Description of Features, (Cont'd.)

N. Selective Call Rejection

Selective Call Rejection enables a Customer to reject call attempts from Customer specified numbers by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the Customer from these numbers will be prevented from terminating to the Customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A Customer may also reject future calls from the directory number of the most recent call received by dialing a code after completing the call.

O. Speed Calling

This feature allows a user to dial selected numbers using one or two digits. Up to eight numbers (single digit, or thirty numbers with two digits) can be selected.

P. Three-way Calling

The Three-way Calling feature allows a Customer to add a third party to an existing two-way call and form a 3-way call. The Call Hold feature allows a Customer to put any in-progress call on hold by flashing the switchhook and dialing a code. This frees the line to allow the Customer to make an outgoing call to another number. Only one call per line can be on hold at a time. The third party cannot be added to the original call.

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5.16 Business Line and Terminal Features, (Cont'd.)

(N)

5.16.3 Maximum Rates and Charges

A. Recurring and Nonrecurring Charges

1. Standard Voice Service Options – Available at no additional charge on line and trunk voice services.

Feature

Calling Number Delivery

Caller ID Blocking – Per Line

2. Select Feature Package – Available at no additional charge to Customers purchasing lines/terminals as part of an integrated service bundle as described in Section 4. Customer may select any combination of the following features.

Feature

Three-way Calling

Call Forwarding (Busy)

Call Forwarding (Don't Answer)

Call Forwarding (Variable)

Call Waiting

8/10 Number Speed Calling

30 Number Speed Calling

Call Transfer (for Lines)

Calling Name & Number Delivery

Call Hold

Anonymous Call Rejection

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.16 Business Line and Terminal Features, (Cont'd.)

(N)

5.16.3 Maximum Rates and Charges, (Cont'd.)

A. Recurring and Nonrecurring Charges, (Cont'd.)

3. Premium Feature Package – Available at \$15.00/line Monthly Recurring Charge to Customers purchasing lines or terminals. Customer may select any combination of the following features.

Feature

All Features included in the Select Feature Package above

Remote Access to Call Forwarding

Distinctive Ringing

Continuous Redial

Selective Call Forwarding

Selective Call Rejection

Priority Call

Last Call Return

4. Remote Call Forwarding - All LATAs

<u>Feature</u>	<u>Recurring Charges</u>	<u>Nonrecurring Charges</u>
Remote Call Forwarding – Initial Path	\$24.00	\$10.00
Remote Call Forwarding – Addl Path	\$24.00	\$10.00

B. Connection Charges

Connection charges may apply when a Customer requests connection to one or more Custom Calling/CLASS features. Orders requested for the same Customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same Customer account at the same premise.

C. Trial Period

The Company may elect to offer a free or reduced rate trial of any new Custom Calling/CLASS feature(s) to prospective Customers within 90 days of the establishment of the new feature.

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SECTION 6 - 911 SERVICES, (CONT'D.)

6.3 Conditions, (Cont'd.)

- 6.3.6 911 Service is not subject to "temporary suspension," which refers to line service who may have been put on credit hold.
- 6.3.7 911 information consisting of the names, addresses, and telephone numbers of Company Customers whose listings are not published in directories or listed in directory assistance offices is confidential. Should a 911 Customer not take the necessary steps to protect this confidential information, the Company has the right to restrict access to such confidential Customer information.
- 6.3.8 The 911 calling party forfeits the privacy afforded by non-listed and non-published service to the extent that the telephone number, address, and name associated with the calling party's location may be furnished in connection with a call to 911.
- 6.3.9 Default Routing and End Office identification in the form of an Emergency Service Central Office (ESCO) code will be provided in lieu of Selective Routing and Automatic Number Identification (ANI) for 911 systems served from central offices not equipped to transmit ANI. Default Routing tables will be mutually negotiated between the Customers and the Company.
- 6.3.10 The Company's entire liability to any person for interruption or failure of 911 Service and Private Switch/Automatic Location Identification (PS/ALI) shall be limited to the terms set forth in this schedule. (N)
- 6.3.11 The Company shall not be liable for civil damages caused by an act or omission of the Company, its employees or agents in the design, maintenance or provision of 911 PS/ALI services. (N)

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SECTION 6 - 911 SERVICES, (CONT'D.)

6.3 Conditions, (Cont'd.)

- 6.3.12 The 911 Jurisdiction agrees to indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of person or persons, caused or claimed to be caused by the acts or omissions of the 911 Jurisdiction and its operation or use of the 911 Service or Private Switch/Automatic Location Identification. (N)
- 6.3.13 The 911 Customer will make arrangements to relay or transfer all 911 calls that originate from telephones served by central offices in the 911 Service Area whether or not the calling telephone is situated on property within the geographical boundaries of the 911 Customer's public safety jurisdiction. The Company will provide the Customer with central office boundary identifications and make a good faith effort to notify Customers of changes.
- 6.3.14 Application for 911 Service must be executed in writing by each 911 Customer.
- 6.3.15 The conditions set forth in this tariff shall be consistent with any standard rules that may be adopted by the Arizona Corporation Commission. The Company reserves the right to revise rates if a change is caused by the rules or standards that affects the cost of providing service. (N)
- 6.3.16 The Selective routing feature is provided, the following conditions define the Company's responsibilities for file management:
- A. Coordinate with the 911 Customer and other telephone companies (that are part of Company-provided system) to establish specific implementation schedules and roles for successful installation.
 - B. Each telephone Company will receive one copy of the Master Street Address Guide (MSAG) file in the medium of their choice on a quarterly basis.
 - C. The timing of any Company initiated MSAG changes impacting the 911 Customer or other telephone companies will be negotiated prior to implementation.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.24 Channel 12 Service (M)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of October 25, 2009. (T)
(T)

10.24.1 Description (M)

Channel 12 Service is bundled service consisting of local exchange service with selected features, as defined below; a Long Distance and/or Toll Free usage allowance of 2,500 minutes per DS1/PRI facility; and Internet access. The Customer may opt for all channels to be voice applications.

Channel 12 Service is limited to Customers served from a Company switch. A minimum of 12 channels must be purchased and provisioned on a DS1/PRI access facility for a flat base fee. Additional channels may be purchased at the per channel rate, to total 24 channels per DS1/PRI access facility.

The Customer who purchases Channel 12 Service may select in any combination of line or trunk or PRI channels. PRI channels may not be combined with lines and trunks Listed below are the channel types options:

- Business Exchange Lines
- PBX DID Trunks
- PBX DOD Trunks
- PBX Combination Trunks
- PBX Combination Trunks w/DID
- PRI B Channel -DID Trunks
- PRI B Channel -DOD Trunks
- PRI B Channel -Combination Trunks
- PRI B Channel -Combination Trunks w/DID
- PRI D Channel (per DS1 access facility)

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.24 Channel 12 Service, (Cont'd.)

(M)

10.24.2 Maximum Rates and Charges

The Customer who selects line-based channels may order the following features at no additional charge (Included basic monthly fee): Additional supplemental services may be ordered pursuant to Section 5.

A. Channel 12 Integrated

DS1/PRI access facility base rate (includes up to <u>12</u> <u>channels</u>)	<u>12</u> <u>Months</u>	<u>24</u> <u>Months</u>	<u>36</u> <u>Months</u>	Per Order Nonrecurring Charge
Tucson				
Initial Facility	\$1,024.00	\$922.00	\$872.00	\$500.00
Each Add'l Channel	\$54.00	\$54.00	\$54.00	\$500.00

B. Channel 12 Voice Only

DS1/PRI access facility base rate (includes up to <u>12</u> <u>channels</u>)	<u>12</u> <u>Months</u>	<u>24</u> <u>Months</u>	<u>36</u> <u>Months</u>	Per Order Nonrecurring Charge
Tucson				
Initial Facility	\$1,024.00	\$922.00	\$872.00	\$500.00
Each Add'l Channel	\$54.00	\$54.00	\$54.00	\$500.00

10.24.3 Expiration of Term Agreement

(M)

Upon expiration of the initial term, the Customer who retains the Company's service must select a current Company service offering, which may include a new term agreement.

(M,T)

(M,T)

(M) - Material now found on this page was previously located on Page 67.

SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.25 Complete Dynamic Service

(M)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of October 25, 2009.

10.25.1 Description

Complete Dynamic Service is a flexible bandwidth bundled service consisting of local exchange service with selected features, as defined below; a Long Distance and/or Toll Free usage allowance of 2,500 minutes per DS1/PRI facility; and Internet access.

Complete Dynamic Service is limited to Customers served from a Company switch and a minimum of 12 channels must be purchased and provisioned on a DS1/PRI access facility. Service is limited to a maximum of 72 channels.

The Complete Dynamic Service Customer may select any combination of the following product types:

- Business Exchange Lines
- PBX DID Trunks
- PBX DOD Trunks
- PBX Combination Trunks
- PBX Combination Trunks w/DID
- PRI B Channel -DID Trunks
- PRI B Channel -DOD Trunks
- PRI B Channel -Combination Trunks
- PRI B Channel -Combination Trunks w/DID
- PRI D Channel (per DS1 access facility)

The Customer who selects line-based channels may order the following features at no additional charge (included in the basic monthly fee):

- Call Forward
- Call Transfer
- Call Waiting
- 3-Way Calling

- Voice Mail (1 box included)
- Fax Overflow (1 box included at no charge)

(M)

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.25 Complete Dynamic Service, (Cont'd.)

(M)

10.25.1 Description, (Cont'd.)

The Complete Dynamic Service Customer may purchase a Complete Dynamic Enhanced Feature Pack including any or all of the features listed below at a monthly charge per Line or Channel:

Last Call Return
Anonymous Call Rejection
Automatic Recall
Selective Call Rejection
Call Hold
Caller ID with Number
Combined Caller ID
Distinctive Ringing
Fax Overflow (additional unit)
8/10 Number Speed Calling
30 Number Speed Calling
Calling Number and Name Transmission

Complete Dynamic Service is available under 12 Month, 24 Month or 36 Month Term Agreements. Each commitment level has associated Monthly Recurring and Nonrecurring rates as specified below.

10.25.2 Maximum Rates and Charges

- A. Business Exchange Lines, Trunks or PRI B Channels - Complete Dynamic (with DS1/PRI access facility) per line or trunk

	<u>Monthly Recurring Charge</u>			<u>Nonrecurring Charge</u>
	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>Per Order</u>
Tucson	\$100.00	\$100.00	\$100.00	\$500.00

- B. Enhanced Feature pack, per line/channel

	<u>Monthly Recurring Charge</u>			<u>Nonrecurring Charge</u>
	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>Per Order</u>
Tucson	\$250.00	\$50.00	\$50.00	\$500.00

- C. Expiration of Term Agreement

Upon expiration of the initial term, the Customer who retains the Company's service must select a current Company service offering, which may include a new term agreement.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.26 Business Features (M)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of October 25, 2009. (T)
(T)

10.26.1 General (M)

The features in this section are made available on an individual basis. All features are provided subject to availability. Features may not be available with all classes of service.

10.26.2 Description of Features

A. Three-Way Calling

The Three-Way Calling feature allows a Customer to add a third party to an existing two-way call and form a three-way call. The call must have been originated from outside the station group and terminate to a station within the station group. The Call Hold feature allows a Customer to put any in-progress call on hold by flashing the switchhook and dialing a code. This frees the line to allow the Customer to make an outgoing call to another number. Only one call per line can be on hold at a time. The third party cannot be added to the original call.

B. Call Forwarding

Call forwarding, when activated, redirects attempted terminating calls to another Customer-specific line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding.

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the Call Forwarding is billed for the forwarded leg of the call.

Call Forwarding – Busy automatically reroutes an incoming call to a Customer pre-designated number when the called number is busy.

Call Forwarding – Don't Answer automatically reroutes an incoming call to a Customer pre-designated number when the called number does not answer within the number of rings programmed by the Company.

Call Forwarding – Variable allows the Customer to choose to reroute incoming calls to another specified telephone number. The Customer must activate and deactivate this feature. (M)

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.26 Business Features, (Cont'd.)

(M)

10.26.2 Description of Features, (Cont'd.)

C. Call Waiting

Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the Customer to place the original call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.

D. Speed Calling

This feature allows a user to dial selected numbers using one or two digits. Up to eight numbers (single digit, or thirty numbers with two digits) can be selected).

E. Call Transfer

Call Transfer allows a Customer to receive an incoming call, then transfer the calling party to any other number.

F. Caller ID with Number Delivery

The caller ID feature allows a Customer to see a caller's number previewed on a display screen before the call is answered allowing a Customer to prioritize and or screen incoming calls. Caller ID records the number, date and time of each incoming call – including calls that aren't answered by the Customer. Caller ID service requires the use of specialized Customer Premises Equipment not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE.

G. Last Call Return

Last Call Return stores the number of the most recent incoming call (including unanswered incoming calls) to a Customer's number. This allows a Customer to dial back any missed or unanswered telephone calls. If the number dialed back is busy, Last Call Return continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free, the call is automatically redialed and the Customer is notified of the connected call via a distinctive ring.

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SECTION 10 – GRANDFATHERED SERVICES, (CONT'D.)

10.26 Business Features, (Cont'd.)

(M)

10.26.2 Description of Features, (Cont'd.)

N. Caller ID Blocking

This service allows the Customer to restrict delivery of its name and number to the called party.

10.26.3 Maximum Rates and Charges

<u>Feature</u>	<u>Maximum Monthly Recurring Charges</u>	<u>Maximum Nonrecurring Charge</u>
Three-Way Calling	\$5.40	\$10.00
Call Forwarding	\$7.05	\$10.00
- Busy		
- Don't Answer		
- Variable		
Call Waiting	\$10.05	\$10.00
Speed Calling		
- 8 Number List	\$4.05	\$10.00
- 30 Number List	\$6.75	\$10.00
Call Transfer	\$8.10	\$10.00
Caller ID with Number Delivery	\$10.05	\$10.00
Caller ID Blocking	\$0.00	\$10.00
Last Call Return	\$4.05	\$10.00

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SECTION 11 - INTEGRATED BUSINESS LINE /VERSIPAK SERVICES

11.1 VersiPak IPRI Service

11.1.1 VersiPak IPRI is an integrated, packet-based access solution designed to deliver PRI and Internet services over a single DS-1 (1.536 Mbps) transport facility. Customers may purchase up to 22 PRI trunks (one D and 21 B) with any remaining bandwidth sold as Internet Bandwidth CIR. The Internet PIR would be equal to the total of the PRI channels and the Internet CIR. The PRI trunk will consist of a single D channel and the remaining trunks will be provisioned as B channels. This is accomplished through Voice Activity Detection (VAD) and Silence Suppression, which allow bandwidth that is normally stranded during the silent portions of voice calls to be reallocated for Internet transmissions.

VersiPak IPRI requires a minimum of 6 PRI trunks for voice (one D channel and five B channels) and 128K (two DS-0 equivalent channels) for Internet access. Internet access is offered in increments of 128K.

11.1.2 Maximum Rates and Charges

A. Phoenix and Tuscon

(T,M)

1. IPRI Facility

	<u>Monthly (T)</u>	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>60 Month Term</u>
Monthly Recurring Charge	\$150.00	\$150.00	\$125.00	\$125.00	\$125.00

(D)

 |
 |
 (D)

2. IPRI D Channel

	<u>Monthly (T)</u>	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>60 Month Term</u>
Monthly Recurring Charge	\$150.00	\$ 75.00	\$ 70.00	\$ 50.00	\$ 40.00

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SECTION 11 - INTEGRATED BUSINESS LINE /VERSIPAK SERVICES, (CONT'D.)

11.1 VersiPak IPRI Service, (Cont'd.)

11.1.2 Maximum Rates and Charges, (Cont'd.)

A. Phoenix and Tuscon

(T,M)

3. IPRI B Channel

	<u>Monthly (T)</u>	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>	<u>60 Month</u>
Monthly Recurring Charge	ICB	Term ICB	Term \$30.00	Term \$30.00	Term \$30.00

(D)

(D)

(M)

(M)

4. VersiPak IPRI Installation Charges

(N)

	Nonrecurring Charge
VersiPak Installation-On Net	\$675.00
VersiPak Installation-Off Net	\$675.00*
*Plus any applicable Off-Net Expense	

(N)

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SECTION 11 - INTEGRATED BUSINESS LINE /VERSIPAK SERVICES, (CONT'D.)

11.1 VersiPak IPRI Service, (Cont'd.)

11.1.2 Maximum Rates and Charges, (Cont'd.)

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SECTION 11 - INTEGRATED BUSINESS LINE /VERSIPAK SERVICES, (CONT'D.)

11.2 Bonded Integrated Service Offerings, (Cont'd.)

11.2.1 VersiPak Mach2 Service, (Cont'd.)

B. Maximum Rates and Charges (All Markets)

1. Business Lines, Analog and Digital Trunks

(T,M)

	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$52.50	\$47.63	\$42.75	\$38.63

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SECTION 11 - INTEGRATED BUSINESS LINE /VERSIPAK SERVICES, (CONT'D.)

11.2 Bonded Integrated Service Offerings, (Cont'd.)

11.2.1 VersiPak Mach2 Service, (Cont'd.)

B. Maximum Rates and Charges (All Markets), (Cont'd.)

					(M)	
					—	
					—	
					—	
					(M)	
2.	PRI Channels				(T)	
		12 Month	24 Month	36 Month	60 Month	(T)
		<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	(T)
Monthly Recurring Charge		\$60.00	\$55.13	\$50.25	\$46.13	(D)
						—
						—
						(D)
3.	Mach IPRI Facility					(T)
		12 Month	24 Month	36 Month	60 Month	(T)
		<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	(T)
Monthly Recurring Charge		\$112.50	\$112.50	\$112.50	\$112.50	(D)
						—
						—
						(D)

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SECTION 11 - INTEGRATED BUSINESS LINE /VERSIPAK SERVICES, (CONT'D.)

11.2 Bonded Integrated Service Offerings, (Cont'd.)

11.2.1 VersiPak Mach2 Service, (Cont'd.)

B. Maximum Rates and Charges (All Markets), (Cont'd.)

4. Business Terminal (T)

a. With and Without Telephone Number (T)

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>	
Monthly Recurring Charge	\$52.50	\$47.63	\$42.75	\$38.18	(D)

(D)

(D)

(D)

(D)

5. VersiPak Mach2 Installation Charges (N)

	Nonrecurring Charge	
VersiPak Installation-On Net	\$675.00	
VersiPak Installation-Off Net	\$675.00*	
*Plus any applicable Off-Net Expense		(N)

(N)

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SECTION 11 - INTEGRATED BUSINESS LINE /VERSIPAK SERVICES, (CONT'D.)

11.2 Bonded Integrated Service Offerings, (Cont'd.)

11.2.2 VersiPak Mach3 Service, (Cont'd.)

B. Maximum Rates and Charges (All Markets)

1. Business Lines, Analog and Digital Trunks

(T,M)

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$52.50	\$47.63	\$42.75	\$38.63

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SECTION 11 - INTEGRATED BUSINESS LINE /VERSIPAK SERVICES, (CONT'D.)

11.2 Bonded Integrated Service Offerings, (Cont'd.)

11.2.2 VersiPak Mach3 Service, (Cont'd.)

B. Maximum Rates and Charges (All Markets), (Cont'd.)

					(M)	
					(M)	
2.	PRI Channels				(T)	
		12 Month	24 Month	36 Month	60 Month	(T)
		<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	(T)
	Monthly Recurring Charge	\$60.00	\$55.13	\$50.25	\$46.13	(D)
						(D)
3.	Mach IPRI Facility					(T)
		12 Month	24 Month	36 Month	60 Month	(T)
		<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	(T)
	Monthly Recurring Charge	\$112.50	\$112.50	\$112.50	\$112.50	(D)
						(D)

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SECTION 11 - INTEGRATED BUSINESS LINE /VERSIPAK SERVICES, (CONT'D.)

11.2 Bonded Integrated Service Offerings, (Cont'd.)

11.2.2 VersiPak Mach3 Service, (Cont'd.)

B. Maximum Rates and Charges (All Markets), (Cont'd.)

4. Business Terminal (T)

a. With and Without Telephone Number (T)

	12 Month Term	24 Month Term	36 Month Term	60 Month Term	
Monthly Recurring Charge	\$52.50	\$47.63	\$42.75	\$38.18	(D)

|

(D)

(D)

(D)

5. VersiPak Mach3 Installation Charges (N)

	Nonrecurring Charge	
VersiPak Installation-On Net	\$675.00	
VersiPak Installation-Off Net	\$675.00*	
*Plus any applicable Off-Net Expense		(N)

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SECTION 11 - INTEGRATED BUSINESS LINE /VERSIPAK® SERVICES, (CONT'D.)

11.3 VersiPak® Flex T and Power T Products

The following service packages are available as equipment and facilities permit.

11.3.1 VersiPak® Flex T-6

A. Description

VersiPak® Flex T-6 Service provides six business lines or terminals and 384K Internet Access on DS1 access. It offers flat rated local service, six voice mail boxes, 40 email addresses, 700 MB Web Hosting, a local Main Directory Listing and 3,000 minutes of long distance usage. Service includes the following business features: 30-Number Speed Calling, Call Forwarding, Call Transfer, Three-Way Calling and Multi-line Hunting. The following features can be purchased separately: Call Waiting; Call Forward Busy; Remote Call Forwarding; Distinctive Ring; and Combined Caller ID.

Default signal type may be loop or ground. Service is provided on two-wire only. Requires AC power.

B. Maximum Rates and Charges (All Markets)

	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>60 Month Term</u>	(T)
Monthly Recurring Charge	\$1,000.00	\$750.00	\$675.00	\$600.00	
Nonrecurring Charge – Initial	\$ 350.00	\$350.00	\$350.00	\$350.00	

(D)

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SECTION 11 - INTEGRATED BUSINESS LINE /VERSIPAK® SERVICES, (CONT'D.)

11.3 VersiPak® Flex T and Power T Products, (Cont'd.)

11.3.2 VersiPak® Flex T-12

A. Description

VersiPak® Flex T-12 Service provides 12 business lines or terminals and 512K Internet Access on DS1 access. It offers flat rated local service, 12 voice mail boxes, 40 email addresses, 700 MB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. Service includes the following business features: 30-Number Speed Calling, Call Forwarding, Call Transfer, Three-Way Calling and Hunting. The following features can be purchased separately: Caller ID Blocking, Call Waiting; Call Forward Busy; Remote Call Forwarding; Distinctive Ring; Continuous Redial, Last Call Return, Priority Call, Selective Call Forwarding, Selective Call Rejection, Remote Access to Call Forwarding and Combined Caller ID.

Default signal type may be loop or ground. Service is provided on two-wire only. Requires AC power.

B. Maximum Rates and Charges (All Markets)

	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>60 Month Term</u>	(T)
Monthly Recurring Charge	\$1,200.00	\$950.00	\$750.00	\$700.00	
Nonrecurring Charge – Initial	\$ 350.00	\$350.00	\$350.00	\$350.00	(D)
					(D)

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SECTION 11 - INTEGRATED BUSINESS LINE /VERSIPAK® SERVICES, (CONT'D.)

11.3 VersiPak® Flex T and Power T Products, (Cont'd.)

11.3.3 VersiPak® Flex T-24

A. Description

VersiPak® Flex T-24 Service provides 24 business lines or terminals and 1024K Internet Access on DSL access. It offers flat rated local service, 24 voice mail boxes, 40 email addresses, 700 MB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. Service includes the following business features: 30-Number Speed Calling, Call Forwarding Variable, Call Transfer, Three-Way Calling and Hunting. The following features can be purchased separately: Caller ID Blocking, Call Waiting, Call Forward Busy, Hunting, Remote Call Forwarding, Distinctive Ring, Continuous Redial, Last Call Return, Priority Call, Selective Call Forwarding, Selective Call Rejection, Remote Access to Call Forwarding and Combined Caller ID.

Default signal type may be loop or ground. Service is provided on two-wire only. Requires DC power.

B. Maximum Rates and Charges (All Markets)

	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>60 Month Term</u>	(T)
Monthly Recurring Charge	\$1,750.00	\$1,350.00	\$1,150.00	\$1,050.00	
Nonrecurring Charge – Initial	\$ 600.00	\$ 600.00	\$ 600.00	\$ 600.00	(D)
					(D)

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SECTION 11 - INTEGRATED BUSINESS LINE /VERSIPAK® SERVICES, (CONT'D.)

11.3 VersiPak® Flex T and Power T Products, (Cont'd.)

11.3.4 VersiPak® Power T-12

A. Description

VersiPak® Power T-12 Service provides 12 analog, digital or PRI Trunks with the remainder to be used for Internet Access, not to exceed a DS1 maximum. It offers flat rated local service, 40 email addresses, 700 MB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. For Customers utilizing Analog Trunks, Service includes up to 100 Individual Telephone Numbers. For Customers utilizing Digital Trunks, Service includes: Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. Customer may request Call Transfer on Trunks, Multiple Trunk Groups and additional route indicies at no additional charge. For Customers utilizing PRIs, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. PRI Customers may request Call by Call, Calling Party Number Management (E911 and CARE), Calling Name Delivery, Calling Number Delivery and Two B-Channel Transfer at no additional charge.

Analog Trunks default signal type may be loop or ground, Line Code/Framing B8Za-ESF. Service may be provisioned as inward only. Requires DC power.

Digital Trunks Line Code/Framing B8Za-ESF (no AMI). Service can be provisioned as Inward, Outward or Two-Way. Requires DC power.

PRI Service is provisioned only as standard switch protocol option 5E, N1-2, N1-1, Line Coding B8Za – ESF, Pulsing ISDN. Customer yields to glare. Requires DC Power.

B. Maximum Rates and Charges (All Markets)

	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>60 Month Term</u>	(T)
Monthly Recurring Charge	\$1,500.00	\$1,150.00	\$950.00	\$750.00	
Nonrecurring Charge – Initial	\$ 300.00	\$ 300.00	\$300.00	\$350.00	(D)
					(D)

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SECTION 11 - INTEGRATED BUSINESS LINE /VERSIPAK® SERVICES, (CONT'D.)

11.3 VersiPak® Flex T and Power T Products, (Cont'd.)

11.3.5 VersiPak® Power T-24

A. Description

VersiPak® Power T-24 Service provides 24 digital trunks or PRIs with the remainder to be used for Internet Access, not to exceed a 2xDS1 maximum. It offers flat rated local service, 100 email addresses, 1 GB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. For Customers utilizing Digital Trunks, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. Digital Trunk Customer may request Call Transfer on Trunks, Multiple Trunk Groups and additional route indicies at no additional charge. For Customers utilizing PRIs, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. PRI Customers may request Call by Call, Calling Party Number Management (E911 and CARE), Calling Name Delivery, Calling Number Delivery and Two B-Channel Transfer at no additional charge.

Digital Trunks Line Code/Framing B8Za-ESF (no AMI). Service can be provisioned as Inward, Outward or Two-Way. Requires DC power.

PRI service is provisioned only as standard, switch protocol option 5E, N1-2, N1-1, Line Coding B8ZA-ESF, Pulsing ISDN. Customer yields to glare. Requires DC power.

B. Maximum Rates and Charges (All Markets)

	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>60 Month Term</u>	(T)
Monthly Recurring Charge	\$2,000.00	\$1,650.00	\$1,400.00	\$1,350.00	
Nonrecurring Charge – Initial	\$ 600.00	\$ 600.00	\$ 600.00	\$ 600.00	(D)

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SECTION 11 - INTEGRATED BUSINESS LINE /VERSIPAK® SERVICES, (CONT'D.)

11.3 VersiPak® Flex T and Power T Products, (Cont'd.)

11.3.6 VersiPak® Power T-48

A. Description

VersiPak® Power T-48 Service provides 48 digital trunks or PRIs with the remainder to be used for Internet Access, not to exceed a 3xDS1 maximum. It offers flat rated local service, 200 email addresses, 3 GB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. For Customers utilizing Digital Trunks, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. Digital Trunk Customer may request Call Transfer on Trunks, Multiple Trunk Groups and additional route indicies at no additional charge. For Customers utilizing PRIs, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. PRI Customers may request Call by Call, Calling Party Number Management (E911 and CARE), Calling Name Delivery, Calling Number Delivery and Two B-Channel Transfer at no additional charge.

Digital Trunks Line Code/Framing B8Za-ESF (no AMI). Service can be provisioned as Inward, Outward or Two-Way. Requires DC power.

PRI service is provisioned only as standard, switch protocol option 5E, N1-2, N1-1, Line Coding B8ZA-ESF, Pulsing ISDN. Customer yields to glare. Requires DC power.

B. Maximum Rates and Charges (All Markets)

	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>60 Month Term</u>	(T)
Monthly Recurring Charge	\$2,400.00	\$2,000.00	\$1,800.00	\$1,675.00	
Nonrecurring Charge – Initial	\$ 600.00	\$ 600.00	\$ 600.00	\$ 600.00	(D)

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SECTION 12 – tw telecom ONE SOLUTION: CONNECT, (CONT'D.)

12.2 Rates and Charges

12.2.1 One Trunk

	<u>Maximum Rates</u>		
	<u>24 Month Term</u>	<u>36 Month Term</u>	
Monthly Recurring Charge	\$ 750.00	\$ 680.00	(T)
Nonrecurring Charge – Initial	\$1,500.00	\$1,000.00	
Nonrecurring Charge – Each Add'l	\$1,500.00	\$1,000.00	(D)
			(D)

12.2.2 Two Trunks

	<u>Maximum Rates</u>		
	<u>24 Month Term</u>	<u>36 Month Term</u>	
Monthly Recurring Charge	\$1,500.00	\$1,080.00	(T)
Nonrecurring Charge – Initial	\$1,500.00	\$1,000.00	
Nonrecurring Charge – Each Add'l	\$1,500.00	\$1,000.00	(D)
			(D)

12.2.3 Three Trunks

	<u>Maximum Rates</u>		
	<u>24 Month Term</u>	<u>36 Month Term</u>	
Monthly Recurring Charge	\$2,140.00	\$1,940.00	(T)
Nonrecurring Charge – Initial	\$1,500.00	\$1,000.00	
Nonrecurring Charge – Each Add'l	\$1,500.00	\$1,000.00	(D)
			(D)

12.2.4 Four Trunks

	<u>Maximum Rates</u>		
	<u>24 Month Term</u>	<u>36 Month Term</u>	
Monthly Recurring Charge	\$2,950.00	\$2,580.00	(T)
Nonrecurring Charge – Initial	\$1,500.00	\$1,000.00	
Nonrecurring Charge – Each Add'l	\$1,500.00	\$1,000.00	(D)
			(D)

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CURRENT PRICE LIST, (CONT'D.)

Basic Business Line Service Charges (Section 4.2)

Rates and Charges

		12 Month	24 Month	36 Month	60 Month	
	<u>Monthly</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	
Monthly Recurring Charge	ICB	\$12.16	\$11.60	\$11.05	\$10.50	(T)
Nonrecurring Charge	ICB	\$45.00	\$20.00	\$20.00	\$20.00	(T)

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See applicable VersiPak® rates on Current Price List Page 386.

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CURRENT PRICE LIST, (CONT'D.)

Business Terminals (Section 4.3)

Rates and Charge (All Markets)

1. Business Terminal with and without Telephone Number

		12 Month	24 Month	36 Month	60 Month
	<u>Monthly</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	ICB	\$12.16	\$11.60	\$11.05	\$10.50
Nonrecurring Charge	ICB	\$20.00	\$20.00	\$20.00	\$20.00

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CURRENT PRICE LIST, (CONT'D.)

Business Terminals (Section 4.3), (Cont'd.)

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See applicable VersiPak® rates on Current Price List Page 386.

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CURRENT PRICE LIST, (CONT'D.)

Analog Trunk Service (Section 4.4)

1. Rates and Charges (Two-Way Service)

(T)

		12 Month	24 Month	36 Month	60 Month
	<u>Monthly</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	ICB	\$12.16	\$11.60	\$11.05	\$10.50
Nonrecurring Charge	ICB	\$40.00	\$40.00	\$40.00	ICB

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See applicable VersiPak® rates on Current Price List Page 386.

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CURRENT PRICE LIST, (CONT'D.)

Voice T-1 Service (Section 4.5)

Rates and Charges

A. Phoenix

	<u>Monthly</u>	<u>12 Month</u> <u>Term</u>	<u>24 Month</u> <u>Term</u>	<u>36 Month</u> <u>Term</u>	<u>60 Month</u> <u>Term</u>	(T)
Monthly Recurring Charge	ICB	\$510.00	\$468.00	\$425.00	\$404.00	(T)
Nonrecurring Charge	ICB	\$500.00(R)	\$500.00(R)	\$500.00	\$500.00	(D)
						(D)

B. Tucson

	<u>Monthly</u>	<u>12 Month</u> <u>Term</u>	<u>24 Month</u> <u>Term</u>	<u>36 Month</u> <u>Term</u>	<u>60 Month</u> <u>Term</u>	(T)
Monthly Recurring Charge	ICB	\$630.00	\$578.00	\$525.00	\$499.00	(T)
Nonrecurring Charge	ICB	\$500.00(R)	\$500.00(R)	\$500.00	\$500.00	(D)
						(D)

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CURRENT PRICE LIST, (CONT'D.)

Business Features – Grandfathered

This part of this service is grandfathered and is only available to existing Customers at existing locations without modification as of October 25, 2009.

<u>Feature</u>	<u>Maximum Monthly Recurring Charges</u>	<u>Maximum Nonrecurring Charge</u>
Three-Way Calling	\$3.50	\$0.00
Call Forwarding	\$4.70	\$0.00
Busy		
Don't Answer		
Variable		
Call Waiting	\$6.70	\$0.00
Speed Calling		
8 Number List	\$2.70	\$0.00
30 Number List	\$4.00	\$0.00
Call Transfer	\$5.40	\$0.00
Caller ID with Number Delivery	\$6.70	\$0.00
Caller ID Blocking	\$0.00	\$0.00
Last Call Return	\$2.70	\$0.00

Business Features (Section 5.1)

<u>Feature</u>	<u>Maximum Monthly Recurring Charges</u>	<u>Maximum Nonrecurring Charge</u>
Calling Number Delivery	\$0.00	\$0.00
Calling Number Transmission	\$0.00	\$0.00
Calling Name Transmission	\$0.00	\$0.00
E911 CPN Management	\$0.00	ICB
CARE CPN Management	ICB	ICB
Call by Call	\$0.00	\$0.00
Additional Trunk Groups		
- Up to 3	\$0.00	\$0.00
- 4 or More	ICB	ICB
Customer Originated Trace	N/A	\$2.00

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CURRENT PRICE LIST, (CONT'D.)

Channel 12 Service (Section 4.7) – Grandfathered

This service is grandfathered and is only available to existing Customers at existing locations without modification as of October 25, 2009.

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A. Channel 12 Integrated Service

DS1/PRI access facility base rate (includes up to 12 channels)	12 <u>Months</u>	24 <u>Months</u>	36 <u>Months</u>	Per Order Nonrecurring <u>Charge</u>
Tucson				
Initial Facility	\$512.00	\$461.00	\$436.00	\$250.00
Each Add'l Channel	\$27.00	\$27.00	\$27.00	\$250.00

B. Channel 12 Voice Service Only

DS1/PRI access facility base rate (includes up to 12 channels)	12 <u>Months</u>	24 <u>Months</u>	36 <u>Months</u>	Per Order Nonrecurring <u>Charge</u>
Tucson				
Initial Facility	\$512.00	\$461.00	\$436.00	\$250.00
Each Add'l Channel	\$27.00	\$27.00	\$27.00	\$250.00

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CURRENT PRICE LIST, (CONT'D.)

Complete Dynamic Service (Section 4.8) – Grandfathered

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This service is grandfathered and is only available to existing Customers at existing locations without modification as of October 25, 2009.

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- A. Business Exchange Lines, Trunks or PRI B Channels - Complete Dynamic (with DS1/PRI access facility) per line or trunk

	<u>Monthly Recurring Charge</u>			<u>Nonrecurring Charge</u>
	12	24	36	
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Per Order</u>
Tucson	\$ 47.00	\$43.00	\$40.00	\$250.00

- B. Enhanced Feature pack, per line/channel

	<u>Monthly Recurring Charge</u>			<u>Nonrecurring Charge</u>
	12	24	36	
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Per Order</u>
Tucson	\$10.00	\$10.00	\$10.00	\$250.00

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CURRENT PRICE LIST, (CONT'D.)

VersiPak IPRI Service (Section 11)

A. Phoenix and Tuscon						(T,M)
1. IPRI Facility						
		12 Month	24 Month	36 Month	60 Month	(T)
	<u>Monthly</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	(T)
Monthly Recurring Charge	\$75.00	\$75.00	\$60.00(R)	\$60.00(R)	\$60.00(R)	(D)
						(D)
2. IPRI D Channel						
		12 Month	24 Month	36 Month	60 Month	(T)
	<u>Monthly</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	(T)
Monthly Recurring Charge	\$75.00	\$75.00	\$60.00(R)	\$60.00(R)	\$60.00(R)	(D)
						(D)
3. IPRI B Channel						
		12 Month	24 Month	36 Month	60 Month	(T)
	<u>Monthly</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	(T)
Monthly Recurring Charge	ICB	ICB	\$27.60(R)	\$24.00(R)	\$20.40(R)	(D)
						(D)
4. VersiPak IPRI Installation Charges						(N)
			Nonrecurring Charge			
	VersiPak Installation-On Net		\$500.00			
	VersiPak Installation-Off Net		\$500.00*			(N)

(M) - Certain material now found on this page was previously located on Current Price List Page 372.

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VersiPak IPRI Service (Section 11), (Cont'd.)

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CURRENT PRICE LIST, (CONT'D.)

Bonded Integrated Service Offerings (Section 11)

A. VersiPak[®] Mach2 Service (All Markets)

1. Business Lines, Analog and Digital Trunks

	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$33.75(R)	\$25.88(I)	\$22.50(R)	\$19.13(R)

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CURRENT PRICE LIST, (CONT'D.)

Bonded Integrated Service Offerings (Section 11), (Cont'd.)

A. VersiPak Mach2 Service (All Markets), (Cont'd.)

2.	PRI Channels	12 Month	24 Month	36 Month	60 Month	(T)
		<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	
	Monthly Recurring Charge	\$36.00	\$27.60	\$24.00	\$20.40	(T)
						(R)
3.	Mach IPRI Facility	12 Month	24 Month	36 Month	60 Month	(T)
		<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	
	Monthly Recurring Charge	\$75.00	\$60.00	\$60.00	\$60.00	(T)
						(D)
						(D)

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CURRENT PRICE LIST, (CONT'D.)

Bonded Integrated Service Offerings (Section 11), (Cont'd.)

A. VersiPak Mach2 Service (All Markets), (Cont'd.)

4. Business Terminals

a. With and Without Telephone Number

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$33.75	\$25.88	\$22.50	\$19.13

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5. VersiPak Mach2 Installation Charges

(N)

	Nonrecurring Charge
VersiPak Installation-On Net	\$500.00
VersiPak Installation-Off Net	\$500.00*

(N)

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CURRENT PRICE LIST, (CONT'D.)

Bonded Integrated Service Offerings (Section 11), (Cont'd.)

B. VersiPak Mach3 Service (All Markets)

1.	Business Lines, Analog and Digital Trunks					(T)
		12 Month	24 Month	36 Month	60 Month	
		<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	(T)
	Monthly Recurring Charge	\$33.75(R)	\$25.88(I)	\$22.50(R)	\$19.13(R)	(D)
						(D)
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CURRENT PRICE LIST, (CONT'D.)

Bonded Integrated Service Offerings (Section 11), (Cont'd.)

B. VersiPak Mach3 Service (All Markets), (Cont'd.)

2.	PRI Channels	12 Month	24 Month	36 Month	60 Month	(T)
		<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	
	Monthly Recurring Charge	\$36.00	\$27.60	\$24.00	\$20.40	(T)
						(R)
3.	Mach IPRI Facility	12 Month	24 Month	36 Month	60 Month	(T)
		<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	
	Monthly Recurring Charge	\$75.00	\$60.00	\$60.00	\$60.00	(T)
						(D)
						(D)

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CURRENT PRICE LIST, (CONT'D.)

Bonded Integrated Service Offerings (Section 11), (Cont'd.)

B. VersiPak Mach3 Service (All Markets), (Cont'd.)

4. Business Terminals

a. With and Without Telephone Number

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$33.75	\$25.88	\$22.50	\$19.13

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5. VersiPak Mach2 Installation Charges

(N)

	Nonrecurring Charge
VersiPak Installation-On Net	\$500.00
VersiPak Installation-Off Net	\$500.00*

(N)

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CURRENT PRICE LIST, (CONT'D.)

VersiPak® Flex T and Power T Products (Section 11.3)

1. Phoenix

VersiPak® Flex T-6

	12 Month	24 Month	36 Month	60 Month	(T)
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	(T)
Monthly Recurring Charge	\$550.00	\$445.00	\$355.00	\$290.00	
Nonrecurring Charge - Initial	\$200.00	\$200.00	\$200.00	\$200.00	
					(D)
					(D)

VersiPak® Flex T-12

	12 Month	24 Month	36 Month	60 Month	(T)
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	(T)
Monthly Recurring Charge	\$625.00	\$525.00	\$430.00	\$365.00	
Nonrecurring Charge - Initial	\$200.00	\$200.00	\$200.00	\$200.00	
					(D)
					(D)

VersiPak® Flex T-24

	12 Month	24 Month	36 Month	60 Month	(T)
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	(T)
Monthly Recurring Charge	\$1150.00	\$900.00	\$750.00	\$700.00	
Nonrecurring Charge - Initial	\$500.00	\$500.00	\$500.00	\$500.00	
					(D)
					(D)
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CURRENT PRICE LIST, (CONT'D.)

VersiPak® Flex T and Power T Products (Section 11.3), (Cont'd.)

1. Phoenix, (Cont'd.)

VersiPak® Power T-12

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>	(T)
Monthly Recurring Charge	\$1,025.00	\$680.00	\$550.00	\$455.00	(T)
Nonrecurring Charge - Initial	\$200.00	\$200.00	\$200.00	\$200.00	(D)
					(D)

VersiPak® Power T- 24

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>	(T)
Monthly Recurring Charge	\$1,350.00	\$1,100.00	\$950.00	\$900.00	(T)
Nonrecurring Charge - Initial	\$500.00	\$500.00	\$500.00	\$500.00	(I)
					(D)
					(D)

VersiPak® Power T-48

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>	(T)
Monthly Recurring Charge	\$1,600.00	\$1,350.00	\$1,200.00	\$1,150.00	(T)
Nonrecurring Charge - Initial	\$500.00	\$500.00	\$500.00	\$500.00	(I)
					(D)
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CURRENT PRICE LIST, (CONT'D.)

VersiPak® Flex T and Power T Products (Section 11.3)

2. Tucson

VersiPak® Flex T-6

	12 Month	24 Month	36 Month	60 Month	(T)
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	(T)
Monthly Recurring Charge	\$750.00	\$575.00	\$450.00	\$400.00	
Nonrecurring Charge - Initial	\$200.00	\$200.00	\$200.00	\$200.00	(D)
					(D)

VersiPak® Flex T-12

	12 Month	24 Month	36 Month	60 Month	(T)
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	(T)
Monthly Recurring Charge	\$825.00	\$650.00	\$525.00	\$475.00	
Nonrecurring Charge - Initial	\$200.00	\$200.00	\$200.00	\$200.00	(D)
					(D)

VersiPak® Flex T-24

	12 Month	24 Month	36 Month	60 Month	(T)
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	(T)
Monthly Recurring Charge	\$1,150.00	\$900.00	\$750.00	\$700.00	
Nonrecurring Charge - Initial	\$500.00	\$500.00	\$500.00	\$500.00	(I)
					(D)
					(D)

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CURRENT PRICE LIST, (CONT'D.)

VersiPak® Flex T and Power T Products (Section 11.3), (Cont'd.)

2. Tucson, (Cont'd.)

VersiPak® Power T-12

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>	(T)
Monthly Recurring Charge	\$1,025.00	\$750.00	\$625.00	\$575.00	(T)
Nonrecurring Charge - Initial	\$200.00	\$200.00	\$200.00	\$200.00	(D)
					(D)

VersiPak® Power T- 24

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>	(T)
Monthly Recurring Charge	\$1,350.00	\$1,100.00	\$950.00	\$900.00	(T)
Nonrecurring Charge - Initial	\$500.00	\$500.00	\$500.00	\$500.00	(I)
					(D)
					(D)

VersiPak® Power T-48

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>	(T)
Monthly Recurring Charge	\$1,600.00	\$1,350.00	\$1,200.00	\$1,150.00	(T)
Nonrecurring Charge - Initial	\$500.00	\$500.00	\$500.00	\$500.00	(I)
					(D)
					(D)

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CURRENT PRICE LIST, (CONT'D.)

tw telecom One Solution: Connect (Section 12)

Rates and Charges

One Trunk

	<u>24 Month Term</u>	<u>36 Month Term</u>	(T)
Monthly Recurring Charge	\$375.00	\$340.00	
Nonrecurring Charge – Initial	\$500.00(R)	\$500.00	
Nonrecurring Charge – Each Add'l	\$500.00(R)	\$500.00	
			(D)
			(D)

Two Trunks

	<u>24 Month Term</u>	<u>36 Month Term</u>	(T)
Monthly Recurring Charge	\$750.00	\$540.00	
Nonrecurring Charge – Initial	\$1,000.00(I)	\$1,000.00(I)	
Nonrecurring Charge – Each Add'l	\$1,000.00(I)	\$1,000.00(I)	
			(D)
			(D)

Three Trunks

	<u>24 Month Term</u>	<u>36 Month Term</u>	(T)
Monthly Recurring Charge	\$1,070.00	\$970.00	
Nonrecurring Charge – Initial	\$750.00	\$500.00	
Nonrecurring Charge – Each Add'l	\$750.00	\$500.00	
			(D)
			(D)

Four Trunks

	<u>24 Month Term</u>	<u>36 Month Term</u>	(T)
Monthly Recurring Charge	\$1,425.00	\$1,290.00	
Nonrecurring Charge – Initial	\$750.00	\$500.00	
Nonrecurring Charge – Each Add'l	\$750.00	\$500.00	
			(D)
			(D)

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CURRENT PRICE LIST, (CONT'D.)

Restoration of Service (Section 2.19)

Restoration Charge: \$50.00

Moves and Changes (Section 2.20)

Switch Configuration or Feature Addition	<u>Nonrecurring Charge, each</u> \$50.00
Trunk Routing Configuration Per Trunk Group	<u>Nonrecurring Charge</u> \$75.00

tw telecom Channel 12 Service - Tuscon (Section 4.10)

	<u>12 Month</u> <u>Term</u>	<u>24 Month</u> <u>Term</u>	<u>36 Month</u> <u>Term</u>	<u>Nonrecurring</u> <u>Charges</u>
tw telecom Channel 12-On-Net				
DS1/PRI access facility base rate (includes up to 12 channels)	\$525.00	\$472.50	\$446.25	\$250.00 per order
Additional Channels	\$32.00	\$14.40	\$13.60	\$0.00
tw telecom Channel 12-Off-Net				
Colocated				
DS1/PRI access facility base rate (includes up to 12 channels)	\$550.00	\$495.00	\$467.50	\$250.00 per order
Additional Channels	\$16.00	\$14.40	\$13.60	\$0.00
tw telecom Channel 12 – Off-Net				
DS1/PRI access facility base rate (includes up to 12 channels)	\$575.00	\$517.50	\$488.75	\$250.00 per order
Additional Channels	\$16.00	\$14.40	\$13.60	\$0.00

Complete Dynamic One Service – Tuscon (Section 4.11)

	<u>12 Month</u> <u>Term</u>	<u>24 Month</u> <u>Term</u>	<u>36 Month</u> <u>Term</u>	<u>Nonrecurring</u> <u>Charges</u>
<u>Complete Dynamic One</u>				
On-Net	\$590.00	\$531.00	\$501.50	\$250.00, per order
Off-Net Colocated	\$630.00	\$567.00	\$535.50	\$250.00, per order
Off-Net	\$735.00	\$661.50	\$624.75	\$250.00, per order

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CURRENT PRICE LIST, (CONT'D.)

VersiPak® Lines and Trunks (Section 4.12)

A. VersiPak Business Lines or Terminals and Analog or Digital Trunks – Flat Rate

	per Line, Terminal or Trunk			
	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$33.75	\$25.88	\$22.50	\$19.13

B. VersiPak Business Lines and Trunks Installation Charges

	<u>Nonrecurring Charge</u>
VersiPak Installation-On Net	\$500.00
VersiPak Installation-Off Net	\$500.00*
*Plus any applicable Off-Net Expense	

(N)

(N)

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CURRENT PRICE LIST, (CONT'D.)

Business Line and Terminal Features (Section 5.16)

(N)

A. Recurring and Nonrecurring Charges

1. Standard Voice Service Options – Available at no additional charge on line and trunk voice services.

Feature

Calling Number Delivery

Caller ID Blocking – Per Line

2. Select Feature Package – Available at no additional charge to Customers purchasing lines/terminals as part of an integrated service bundle as described in Section 4. Customer may select any combination of the following features.

Feature

Three-way Calling

Call Forwarding (Busy)

Call Forwarding (Don't Answer)

Call Forwarding (Variable)

Call Waiting

8/10 Number Speed Calling

30 Number Speed Calling

Call Transfer (for Lines)

Calling Name & Number Delivery

Call Hold

Anonymous Call Rejection

3. Premium Feature Package – Available at \$7.50/line Monthly Recurring Charge to Customers purchasing lines or terminals. Customer may select any combination of the following features.

Feature

All Features included in the Select Feature Package above

Remote Access to Call Forwarding

Distinctive Ringing

Continuous Redial

Selective Call Forwarding

Selective Call Rejection

Priority Call

Last Call Return

(N)

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CURRENT PRICE LIST, (CONT'D.)

Business Line and Terminal Features, (Cont'd.)

(N)

A. Recurring and Nonrecurring Charges, (Cont'd.)

4. Remote Call Forwarding - All LATAs

<u>Feature</u>	<u>Recurring Charges</u>	<u>Nonrecurring Charges</u>
Remote Call Forwarding – Initial Path	\$12.00	\$0.00
Remote Call Forwarding – Addl Path	\$12.00	\$0.00

B. Connection Charges

Connection charges may apply when a Customer requests connection to one or more Custom Calling/CLASS features. Orders requested for the same Customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same Customer account at the same premise.

C. Trial Period

The Company may elect to offer a free or reduced rate trial of any new Custom Calling/CLASS feature(s) to prospective Customers within 90 days of the establishment of the new feature.

(N)

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